

Warranty Information

LIMITED MANUFACTURER'S WARRANTY: Ceram Glass Safety Guard

You must inspect your Ceram Glass Safety Guard at the time of purchase. Your Ceram Glass Safety Guard is warranted against manufacturer's defects for a period of 6 months from date of purchase.

LIMITED MANUFACTURER'S WARRANTY: Super•Bio•Fuel™ Burner

This product includes a 1 (one) year limited manufacturer's warranty against manufacturing defects only. This does not include:

- Rust spotting,
- Negligence and poor product care,
- Operating damaged or defective product,
- Operating the Super•Bio•Fuel™ Burner with anything BUT liquid Super•Bio•Fuel™
- Use of the product in any way other than what it is described in this document.

General Wear and Tear

The manufacturer warrants its Super•Bio•Fuel™ Burner to be free from manufacturing structural defects for a period of 1 (one) year from date of original purchase. Manufacturer, as its sole obligation, will repair or replace (at its option) any product, part, or component covered by this Limited Warranty, which fails under normal use and correct product maintenance as a result of a defect in material or workmanship. Manufacturer will repair or replace the aforementioned product, part, or component with a comparable product, part, or component. This Limited Warranty extends only to the original purchaser (original invoice customers only) who acquires the product new from Manufacturer. Any product, part, or component must have been installed, used, and maintained in accordance with the written instruction of Manufacturer, if any, included with the product or otherwise provided to purchaser. This Warranty covers defects in materials and manufacturing only; it does not include normal wear and tear, misuse, or abuse of product, or damage caused by lack of proper care and maintenance. Any modification to the original product voids this Limited Warranty. If within 1 (one) year of purchase, the Product is found to be defective due to quality of craftsmanship, a written claim must be immediately filed with supporting photographic evidence and a detailed description with dates detailing when defects were first encountered. Any transportation costs are NOT included in the Limited Warranty.

LIMITED MANUFACTURER'S WARRANTY: Concrete Furniture Perpetual Collection

Seasonal Living warrants its Perpetual Furniture Collection to be free from manufacturing structural defects for a period of two (2) years from date of original purchase. Seasonal Living, as its sole obligation, will repair or replace (at its option) any product, part, or component covered by this Limited Warranty, which fails under normal use and correct product maintenance as a result of a defect in material or workmanship. Seasonal Living will repair or replace the aforementioned product, part, or component with a comparable product, part, or component. This Limited Warranty extends only to the original purchaser (original invoice customers only) who acquires the product new from Seasonal Living, its affiliate(s), or its authorized reseller(s), if any. Any product, part, or component must have been installed, used and maintained in accordance with the written instruction of Seasonal Living, if any, included with the product or otherwise provided to purchaser. This Limited Warranty covers defects in materials and manufacturing only; it does not include normal wear and tear, misuse, or abuse of product, or damage caused by lack of proper care, installation and or maintenance. Any modification to the original product voids this Limited Warranty. If within two (2) years of purchase, the Product is found to be defective due to quality of craftsmanship, a written claim must be immediately filed with supporting photographic evidence and a detailed description with dates detailing when defects were first encountered.

Manufacturer Does Not Provided Any Warranty Against:

- Natural variations in the surface grain or texture, or the presence of character marks.
- Changes in the surface finish due to aging or exposure to light, nature's elements, salt water / vapor and / or cleaning products.
- Any damage or failure caused by outdoor use of a product not specifically designed and sold for outdoor use.
- Any damage or failure caused by improper use of the product or use of the product in a manner that it was not intended (e.g. the Super•Bio•Fuel™ Burner must be used in the manner that it is intended (as described in this user's manual) and not be used for any other purpose).
- Corrosion originating from scratches and scrapes, which damage the outer stainless steel.
- Use in a confined or chlorinated environment.

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- Any damage or failure resulting from improper storage or exposure to extreme temperature or humidity changes.
- Failure resulting from normal wear and tear.
- Misuse or abuse of the product.
- Damage in shipping.
- Failure to follow instructions, unauthorized repair or alterations.
- Removal or loss of any piece of the aforementioned product collection such as but not limited to Ceram Glass Safety Guard protectors, metal components, etcetera.
- Damage from customer dropping or placing products in a location that causes product to fall or be knocked over either due to traffic (human, animal or mechanical) or extreme weather including but not limited to strong winds. Customer must use common sense and place merchandise in a location that will protect it and ensure complete stability.

Inspection of your products

You are required to inspect your products when you take delivery of them. If the packaging is removed or damaged on delivery then you will be required to note any damage on the delivery documentation that is presented to you by the carrier for signature. FAILURE TO DO SO, VOIDS ANY CLAIM YOU MAY HAVE. You are required to contact us in writing within 48 business hours of receipt of the merchandise for any concealed damage, providing us with complete detailed photos and a clear and precise written description of all damages. We will not be liable for any damage to any of the Product(s) unless we are notified within the time periods specified above.

TO INSURE THAT THE LIMITED WARRANTY IS VALID, CUSTOMER MUST PROVIDE CLEAR PHOTOGRAPHIC AND WRITTEN DESCRIPTIONS / EVIDENCE OF FAULTY PRODUCT AND BE PREPARED TO PRESENT ALL FAULTY MERCHANDISE OR SAMPLES TO MANUFACTURER. SHOULD THE CUSTOMER CHOOSE NOT TO RETAIN DAMAGED MERCHANDISE, THEN THIS WARRANTY IS VOID.

TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. TO THE EXTENT PERMITTED BY LAW, MANUFACTURER SHALL NOT BE LIABLE FOR ANY INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. REPAIR OR REPLACEMENT OF THE PRODUCT UNDER THIS LIMITED WARRANTY IS THE PURCHASER'S EXCLUSIVE REMEDY. Some states (USA) do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply. In such cases, this Limited Warranty shall be deemed amended solely to the extent limited by such applicable state law. This Limited Warranty gives the purchaser specific legal rights and the purchaser may also have other rights, which vary from state to state

THIS LIMITED WARRANTY IS ONLY APPLICABLE TO CUSTOMERS WITHIN THE UNITED STATES OF AMERICA FOR PRODUCT USE WITHIN THE UNITED STATES.

Contact by post/mail: Seasonal Living,
211, East Alpine Road, Austin, TX 78704, USA.

6.71: No other forms of communication are acceptable. We strongly recommend that any mailings by post / mail are by registered delivery either with the US Postal Service and or FedEx / UPS or other standard courier companies

Make sure to keep your receipt as proof for date of purchase.